

INJURED AT WORK?

Call Alaska National's 24/7 Workplace Injury Triage Hotline

1-800-553-8041

Even in the safest workplaces, employees can still get injured. Alaska National's 24/7 Workplace Injury Triage Hotline is provided to all employees at no cost. A simple call to the 1-800 number will put you in touch with specially trained nurses who will immediately assess your injury and recommend the appropriate course of action. Call Alaska National's 24/7 Workplace Injury Triage Hotline to get medical advice faster if you get injured on the job - at no additional charge.

5 REASONS TO CALL

ADDRESS INJURIES SOONER

The Triage Center is staffed by registered nurses 24/7. The sooner an injury is addressed the more appropriate treatment you'll receive, helping you avoid complications, heal faster, and feel confident in knowing you are being taken care of.

REFERAL OFF-SITE

Should a nurse determine that you need further evaluation or treatment, **they will speak to your supervisor to explain the referral recommendation.** The nurse may also provide 'interim self-care' instructions for you to follow until you're able to see a physician. You will also be given the **toll-free number to call back at any time if symptoms change or worsen.**

CALLS ARE CONFIDENTIAL

Privacy is our first concern. While certain information must be collected at the time of the call, all information is confidential and released only to individuals who have the rights to access it.

MEDICAL FACILITY REFERRAL

If you're referred to an outside medical facility, **you don't have to bring paperwork with you.** If the triage nurse refers you to an off-site facility, a copy of your injury alert form will automatically be faxed or emailed to the clinic prior to your arrival. Doctors will have information about your injury before you arrive.

INJURY NOTICE PROVIDED

Injury reporting is done for you. After your call has been completed, both your employer and Alaska National will receive a detailed notice of injury. While the triage nurse does not act as your workers' compensation claims examiner, they will fax or email the necessary information to Alaska National, expediting the claims process and helping you recover faster.